

dBD Communications and Bangkok Flight Services Showcase Sustained Excellence in Wireless Communication Solutions

In an industry where reliability and longevity are critical to operational efficiency, dBD Communications, a leader in robust wireless duplex communication solutions, is proud to highlight the exceptional durability and performance of their Minerva Ajax system in partnership with Bangkok Flight Services (BFS). This collaboration underscores how strategic investment in high-quality communication technology yields significant long-term benefits over cost-cutting alternatives.



Unparalleled Reliability: A 95%+ Success Rate Over 20,000 Units

At dBD Communications, quality and sustainability are at the core of our offerings. Our wireless communication systems boast a remarkable failure rate of less than 5% across a fleet of over 20,000 units worldwide. This level of reliability doesn't just happen by chance; it is the result of meticulous engineering, robust logistics support, and our commitment to transferring operational knowledge to customers.

As David O'Connell, dBD Communications' Director explains: *"A communication system is more than just a product — it's an investment in safety, efficiency, and operational excellence. While upfront costs are always a consideration, the real value lies in systems that continue to perform in reliably for years to come."*

Bangkok Flight Services: Six Years of Seamless Operations

Bangkok Flight Services, a premier ground-handling provider operating at Bangkok, Suvarnabhumi since 28 September 2006, was one of the first adopters of dBD Communications' duplex systems in the aviation sector. BFS selected dBD Communications for our industry-leading reliability, ease of use, and exceptional support services.

Between January and October 2019 BFS integrated 20 Minerva Ajax systems into their operations. Six years later, all units remain in service and continues to deliver flawless pushback communication, just as they did on day one. This sustained performance is a testament to BFS's diligent equipment management and our ongoing collaboration to ensure maximum efficiency.

Juan Wolmarans, Director of Ramp Operations commented: *"The Minerva Ajax system has proven to be a game-changer for our aircraft pushback and towing operations. We've seen unparalleled reliability and clear communication, which directly contributes to our commitment to safety and on-time performance."* The after-sales service and support from dBD Communications have always been excellent and continue to do so.

Future-Proofing Safety and Efficiency

dBD Communications' approach ensures that customers like BFS receive not just cutting-edge technology, but also comprehensive training, logistical support, and a commitment to continuous improvement. As more organisations recognise the hidden costs of short-term savings, our solutions stand out for their sustainability and long-term value.

To learn more about our Minerva Ajax system and our commitment to revolutionising ground-handling communications, visit www.dbdcommunications.co.uk or contact sales@dbdcommunications.co.uk.